REVIEW

|  |  |
| --- | --- |
| Title | Strategic Management for IT Services on Outsourcing  Security Company |
| Type | Journal of Information Systems Engineering and Business Intelligence |
| Volume & Page | Volume 4 Nomor 1, page 46-56 |
| Year | 2018 |
| Author | Lydia Wijaya, Indra Kharisma Raharjana dan Endah Purwanti |
| Reviewer | Diba Madya Margerefti, Rahmaulia, **Rosita**, Seli Puri Andani |
| Date | 26 November 2019 |
| Objective(s) | Most companies in the field of labor supply company especially the security forces still did business process and service manual |
| Subject | This study focuses on the problems faced by an Outsourcing Security Company in Surabaya so that IT service is built in accordance with company goals |
| Strength | In this paper the authors use the ITIL V3 framework which generates a priority order of IT service recommendations in according with the goals of the organization |
| Weakness | - |